

AA Composites Refund & Return Policy

Thank you for shopping with us.

If you are not entirely satisfied with your purchase, we are here to help.

Returns: You have 14 business days to contact us and return the item(s) from the date the order was received.

Please contact us via email – admin@acomposites.cc or phone – 0444568646 before returning the item(s) to verify purchase information.

Change of mind: If you have changed your mind on the products purchased, your item(s) need to be unused, sealed and in the same condition that you received them.

Faulty Product: If you have received a damaged item or believe your product(s) are faulty please contact us with pictures of your concern. Once we have received the returned item(s), tests will be conducted on the product, from there we will organise a re-fund or a re-send.

Shipping: You are responsible for paying your own shipping costs for returning items. Shipping Costs are non-refundable. If you receive a refund the cost of shipping will be deducted.

Return Delivery Address: Unit 4 / 23 Londor Close, Hemmant, 4174, QLD, Australia

Please Note

*All returned products that are believed to be faulty will under-go testing before a refund or re-send is issued – Our products such as Epoxy's are not guaranteed to be compatible with additives. It is your duty as the consumer to trial the product with any additive(s) you wish to use prior to starting your project.

*All re-funds given due to change of mind will have a 15% processing fee deducted, no refunds will be processed until goods are received back to us at 4/23 Londor Close, Hemmant, 4174, QLD

*Please ensure that all returned items have a not enclosed stating the reason of the return, your name, address and best contact information – any item returned without a note will be disregarded.